2017 ANNUAL REPORT HEALTH | ADVOCACY | COMMUNITY | GIVE



COMMON THREADS

2017 was a year of growth, leadership and impact for Resource Center. Fully settled into our new and renovated facilities, we remained committed to serving the LGBTQ and HIV communities with innovative programs and events. The common thread that runs through the organization is an unwavering commitment to these communities supported by donors like you.

As a longtime leader in HIV prevention, we opened a PrEP Care Program at our Nelson-Tebedo Clinic, and quickly responded to the high demand by expanding hours of service. The Center also added staffing and hours to the Transgender Health Clinic. Programs for youth (Youth First), seniors (Gray Pride), mental health counseling, transgender individuals (GenderBrave) and women (Women with Pride) continued to grow, positively impacting the lives of everyone we touch.

During these accomplishments, our communities faced and defeated multiple attempts of the Texas legislature to pass anti-transgender "bathroom bills." Advocacy staff was busy educating and mobilizing our community on state and national issues that impact LGBTQ and HIV-positive persons.

We are grateful for your support of Resource Center's mission and programs. I hope you enjoy these stories about the people you reach every day through your investment in our work.

Cece Cox, J.D., Chief Executive Officer Deborah McMurray, Current President, Board of Directors



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MISSION:

Resource Center is a trusted leader that empowers the lesbian, gay, bisexual, transgender and queer/questioning (LGBTQ) communities and all people affected by HIV through improving health and wellness, strengthening families and communities and providing transformative education and advocacy.

RESOURCE CENTER OPERATES:

Behavioral Health Community Center Health Campus Nelson-Tebedo Clinic FUSE GenderBrave Gray Pride Grupo Orgullo Hispano (GOH) United Black Ellument (UBE) Women with Pride Youth First



HEALTH







115 positive results

Resource Center provides HIV testing in a variety of settings to increase access for those at greatest risk for HIV infection who may be unaware of their HIV status.



127,084 condoms distributed



622 clients served in HIV Dental Clinic 182 clients served in Transgender Health Clinic with over 364 visits



\$945,500.42 in insurance assistance

295 clients enrolled in Insurance Assistance

HIV & STD TESTING | OUTREACH & PREVENTION | DENTAL CLINIC | STD TREATMENT | TRANSGENDER HEALTH CLINIC INSURANCE ASSISTANCE | HOT MEALS PROGRAM | FOOD PANTRY | CLIENT SERVICES

Resource Center provides essential nutritional support to people living with HIV/AIDS through the food pantry and weekday hot meals program. A healthy diet improves quality of life. It helps keep the immune system strong, enabling a person living with HIV to better fight the disease.



1,007 hot meals clients



Food pantry provided 25,797 shops

1,524 food pantry clients



Served 18,406 hot meals

HEALTH

"I have been fiercely healthy, bold and independent for most of my adult life. But in 2013, that began to change. I developed several health issues including testing positive for HIV, which forced me to dramatically change my lifestyle and future plans. For months I struggled to pay for my pricey health insurance and for the meds I needed to survive. Perhaps I was too proud to ask for help, but after being urged by a friend, I finally made the call to a charity I had donated to in the past never dreaming that in the future I would need assistance. I made the call to Resource Center, and it changed and probably saved my life.

The Center has helped me regain my health through the insurance assistance program and given me access to the food pantry and counseling. But the most powerful tools the Center has given me are peace of mind, reassurance that I am not alone, and the kindness of the volunteers and staff who work there.

In turn, they have rekindled my self-esteem, positive energy, and determination to get well and re-engage in life. We all have a responsibility to give back no matter how big or small, to ensure that great organizations like the Center and its principles will be there for those who need it in the future. I intend to give back; please join me."

TONY A. *Photo by Chuck Marcelo*



BEHAVIORAL HEALTH | SUPPORT GROUPS | LGBTQ-FOCUSED COUNSELING OUTREACH AND PREVENTION | UNITED BLACK ELLUMENT (UBE) | FUSE | GRUPO ORGULLO HISPANO (GOH)



3 Mental Health support groups are offered each week

Behavioral Health serves 500 clients in intensive outpatient adult and adolescent mental health counseling, couples and family counseling



198 FUSE events with 3,001 outreach contacts

6,066 outreach contacts by UBE



285 UBE volunteers provided HIV prevention programming for young gay and bisexual men and held 194 community events



135 FUSE volunteers



Grupo Orgullo Hispano hosted 10 community events

ADVOCACY

The Center's advocacy for the communities it serves extends back to its founding in 1983 as the Foundation for Human Understanding. Today, advocacy takes many forms, from visiting with state lawmakers about policy and funding issues to actively working with government and schools to develop more inclusive policies.



For the 2017 legislative session, the Center: • Participated in the annual Equality Texas

- lobby day with multiple staff, including visits to key members of the Texas House and Senate.
- Sent letters in opposition to SB6 and HB2899 to the Senate State Affairs and House State Affairs committees, respectively.
- Amplified several key call-to-action messages distributed by CenterLink, Equality Texas, HRC and other organizations via social media, emails and letters.

Particpated in news conference at DISD headquarters pushing back against the Texas legislature special session and "bathroom bills."





EDUCATION | CULTURAL COMPETENCY TRAINING | COMMUNITY ISSUES INCLUSIVITY | STAFF AND PROFESSIONAL DEVELOPMENT

- Conducted over 24 cultural competency presentations including UT Southwestern Medical Center, the UNT College of Pharmacy, Institute for Law Enforcement Administration, Texas Health Resources and UTA Ubuntu Social Justice Conference.
- Panel discussion with Dennis & Judy Shepard, founders of the Matthew Shepard Foundation on ways to make the Oak Lawn neighborhood more safe and secure.
- Advocated for transgender high school athletes at UIL Legislative Council meeting in Round Rock to revise the ban-based-on-assigned-gender policy that was adopted in 2016.
- Discussed security in the Oak Lawn area and relations between the LGBTQ community and law enforcement with new Dallas Police Department Chief Renee Hall.
- Provided LGBTQ cultural competency training for staff members at Communities in Schools.
- Launched "Resource Center Presents," a series of workshops and seminars focusing on issues important to the LGBTQ and HIV communities.



ADVOCACY

Education and advocacy are a big part of what the Center does – and 2017 was no exception! A particular point of focus was healthcare. The UT Southwestern Medical School Office of Diversity and Inclusion reached out to the Center for assistance in establishing the first of its kind LGBTQ Mentorship program. Training in mentorship and cultural competency helped make this effort a success.

Creating "safe spaces" through Ally training helped show that even though someone may not be LGBTQ themselves, we have many common threads that bind us together as a community. A little education can help anyone become a "safe space." Medical students were assigned to teams and visited transgender healthcare clinics located around North Texas and reported back on what they saw. The reports were followed by panel discussions with experts in the field. This program teaches future doctors more than what can be found in an anatomy book, and UT Southwestern will reap the benefit of a bright young crop of doctors with added compassion and sensitivity.

Dr. Shawna Nesbitt, Professor and Associate Dean at UT Southwestern Medical Center says, "We are grateful to the Center for their help and guidance not only in setting up our LGBTQ Mentorship initiative but in training both faculty and students in cultural competency to foster respect and understanding of an often misunderstood population."

Photo by Chuck Marcelo



EDUCATION | CULTURAL COMPETENCY TRAINING | COMMUNITY ISSUES INCLUSIVITY | STAFF AND PROFESSIONAL DEVELOPMENT



Trained principals of 10 Young Women's Leadership Academies specialty public schools in Texas on LGBTQ issues, including the current protections still afforded by Title IX. Held a round-table discussion with 12 World Affair Council communication professionals who traveled from Great Britain to learn about specific LGBTQ social issues in the United States.

Educated the Federal Bureau of Prisons regional office about the Center's programs and services. This organization provides support and leadership for prisons in a five-state area including Texas.



COMMUNITY

Resource Center, through its family and community services, provides vital services and programs of interest that embrace, enhance and nurture the needs of the LGBTQ community.

GenderBrave, a new program established in 2017, is for transgender and gender non-conforming young adults ages 18-29

15 GenderBrave volunteers



387 outreach contacts by GenderBrave



13 GenderBrave events Since 2013, Gray Pride has been the only LGBTQ-focused senior program in Dallas



506 visits to Gray Pride events

GENDERBRAVE | GRAY PRIDE | WOMEN WITH PRIDE | YOUTH FIRST



201 Youth First members



362 parent/family visits to Youth First



1,818 Youth First visits by LGBTQ teens and allies



234 visits to Women with Pride events



125 teens attended the 2017 LGBTQ Prom

COMMUNITY

"I started my road to transition to a woman in the fall of 2014. At the time, I didn't have much information about what to do, like which doctor to talk to, and was clueless about the steps I needed to take. Then a friend told me about a support center in Dallas that served the LGBTQ community. I started going to a Resource Center support group with others like myself. Since then, the Center has helped me along each step of my transition, and I have met so many friendly people who are on the same journey.

Now I give back to the Center for the help and support I received over the years. I love volunteering at Gaybingo and other fundraising events! My favorite part of volunteering is working with other volunteers and knowing that together, we are making a difference in our community.

In all my years of volunteering at the Center, I have made so many close friends who are like family to me now. I have learned so much about myself and know that I am not alone in the LGBTQ community.

I like cycling, space exploration, and LEGO!!!!! I have been playing with LEGO bricks since I was six years old, and now I make LEGO models professionally. My models have been displayed in museums including the Space Center in Houston, John Glenn Visiting Center/Great Lakes Science Center in Cleveland, Perot Museum of Science and History and Frontiers of Flight Museum in Dallas."



WAYS TO GET INVOLVED

Resource Center delivers programs, events and volunteer opportunities covering a wide variety of interests in the community. Hike or visit a museum with Women with Pride. Meet new senior friends at Gray Pride. Find support and transgender health info at GenderBrave. Learn skills to lead an open life at Youth First. Provide HIV prevention and outreach with UBE or FUSE. Volunteer in the community with Grupo Orgullo Hispano. There's something for everyone!

Learn how you can support Resource Center at myresourcecenter.org

OUR PROGRAMS AND SERVICES

Advocacy **Behavioral Health Case Managment Cultural Competency Training Food Pantry** Fuse GenderBrave **Gray Pride Grupo Orgullo Hispano (GOH) HIV Dental HIV/STD** Testing

Hot Meals Insurance Assistance Meeting & Event Space PrEP* Access

*pre-exposure prophylaxis Support Groups Transgender Health Clinic UBE (United Black Ellument) Women with Pride Youth First

COMMUNITY



There are numerous ways to get involved with the Center, whether it's donating time or money. Hot meals prep and serving are available at the Health Campus. Reception and administrative work is accepted at the community center while medical professional assistance is needed at the Nelson–Tebedo Clinic. Volunteers are encouraged to also participate in our numerous social events such as Gaybingo, mixers and youth activities.

Over 1,220 volunteers with a wide range of experience assist with the day-to-day operations of serving our clients at all our facilities





Volunteers donated 41,514 hours valued at \$1,002,148, assisting Center staff in various programs and at special events



VOLUNTEER | PROGRAM EVENTS | FUNDRAISERS | MIXERS | TOURS

Visit myresourcecenter.org/calendar for a full list of programs and events



Young Professionals gather in support of Youth <u>First</u>



Free yoga classes offered at the community center





Get Centered tours



GIVE

Financial support through individual donations, events and grants enabled the Center to positively impact the lives of thousands of LGBTQ North Texans.



Over \$220,000 raised by Toast To Life -Time To Boogie event \$50,000 awarded by The Louis. L. Borick Foundation

\$25,000 in grant funding awarded by DIFFA to the HIV Nutrtition Program





Red Ribbon event raised over \$14,000

\$10,000 donated by Celanese Foundation



\$12,000 awarded by David Bohnett Foundation for Youth First CyberCenter

YOUR SUPPORT MAKES A MEANINGFUL DIFFERENCE IN THE LIFE OF AN LGBTQ OR HIV-POSITIVE INDIVIDUAL SERVED BY RESOURCE CENTER



\$150 provides a routine appointment for a person living with HIV at the HIV Dental Clinic

\$100 provides an educational speaker for a GenderBrave event

\$350 provides a free HIV test for 55 people at risk for HIV infection

\$500 provides art supplies for LGBTQ youth in Youth First's Art Club

\$60 provides healthy, fresh groceries for a person living with HIV for one month



\$60 provides HIV testing, counseling and a safe-sex kit for an at-risk individual in our HIV Prevention program



\$30 provides a daily nutrtious hot meal for a person living with HIV for one month at our hot meals program

GIVE

"My passion for giving back to the community is based on the idea of helping each other, especially people in need. I try to help the LGBTQ+ community because I know not everyone is as fortunate as I am to have a supportive network of family and friends, and a great work environment to be openly gay. Organizations like Resource Center have a fantastic platform to help people in direct need and to inspire our local society for better inclusiveness of LGBTQ+ people.

I think Youth First is a critical program for LGBTQ+ youth. As a member of the Young Professionals Advisory Council (YPAC), I have the opportunity to be a mentor and positive role model for LGBTQ+

youth and show them they have a brilliant future ahead of them.

They can be a successful businessman, journalist, artist, lawyer, or even a scientist like me! I believe that as a positive adult role model, I can show an LGBTQ+ youth how to live a really authentic life as a happy, compassionate person.

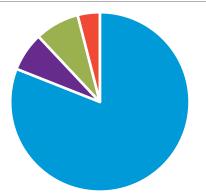
I love traveling – local short trips or flying to faraway places. There is nothing better than learning the cultural diversity this world has to offer. I also love going to the opera and seeing Broadway musicals! As a Biomedical Scientist, I enjoy having great conversations about science or telling people what I do. I am very proud of the supportive network of family and friends I have, and my career. I am very fortunate to have it all!"



OPERATIONS

STATEMENT OF OPERATIONS FOR PERIOD ENDING SEPTEMBER 30, 2017

2017 EXPENSES	
Programs and Services	81%
Fundraising	7%
Administrative Support	8%
Capital Campaign	4%



REVENUE	2017	2016
Donations	2,289,584	2,699,430
Government Grants	3,426,971	3,279,527
Fees, tickets and other income	3,297,450	1,348,663
TOTAL REVENUE	\$9,014,005	\$7,327,620
EXPENSES		
Salaries & Benefits	3,264,314	3,079,977
Program Service & Supplies	3,319,972	1,525,883
Facilities	534,196	506,908
Other Expenses	654,675	826,705
TOTAL EXPENSES	\$7,773,157	\$5,939,473

Numbers shown on this statement reflect the consolidated results for Resource Center and Resource Center Foundation. Donations include funds raised for a capital building campaign.

SUPPORTERS

\$25,000+

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In the fall of 2017, Resource Center launched the Vision of Equality Circles as part of a robust fundraising strategy to grow our base of donors and create sustainable, long-term funding. This new strategy will help us sustain and expand our programs and services for the community, grow awareness of our mission, and provide financial security now and in the future.

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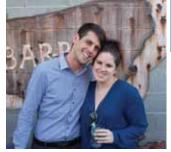
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YPAC raised over \$27,000 for their annual Back-to-School 2017event

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Legacy Society members have included a future gift to Resource Center in their estate plans to support the LGBTQ and HIV communities. These forward-thinking supporters have included the Center in their will or trust, or named the Center a beneficiary of their retirement plan assets, life insurance or other estate planning vehicle.





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With a staff of 61 members supported by over 1,200 volunteers, the agency serves more than 60,000 people each year through programs that address the needs of the LGBTQ community and services that provide critical assistance to people living with and affected by HIV/AIDS.

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