



2020 ANNUAL REPORT

COMMUNITY | HEALTH | ADVOCACY | GIVING



2020 summoned us to be flexible, agile and perseverant. Resource Center staff demonstrated all that and more amid a global pandemic as they adapted programs and services for clients and the LGBTQIA+ community. The Food Pantry did not skip a beat, as staff came up with creative solutions that allowed clients to walk or drive-through to receive a full supply of fresh, nutritious foods. Nelson-Tebedo staff remained on the front lines, with strict COVID-19 protocols that included text-based check-in from outside. As a result, the Center provided more HIV and sexually transmitted infection (STI) testing than the previous year!

Dental, mental health counseling and primary medical care immediately shifted to teleservices as local and state regulations shut down the ability to see patients in person. LGBTQIA+ programs became virtual, allowing some participants from far away to connect with other youth, seniors and women. Advocacy reached large audiences with virtual trainings, and Prevention took to the internet as well, to stay connected and engaged with United Black Ellument (UBE), FUSE and Grupo Orgullo Hispano (GOH) members.

The Center was able to quickly adapt, in part, because of significant planning and investment in technology before the pandemic. Staff was able to connect to clients, community and to one another.

Those successes were possible because of you! Center supporters continued to invest in our vital work, and to attend the first virtual Toast to Life, Get Centered mission tours and other fundraising events. This helped us maintain and even expand services at a time when we needed do everything possible to combat isolation and uplift and support our community.

We are grateful also for our volunteers. Even when the opportunities to volunteer were greatly reduced, they offered their assistance online and in person, with COVID safety protocols for locations including the Food Pantry.

2020 also emphasized the need for more attention and intention to the Center's intersectional work, in continuing to serve and advocate for members of our community who live at the shared junctions of race,

gender and LGBTQIA+ identities. The murders of Black, Brown, Asian and Pacific Islanders, and Indigenous persons at the hands of police and others ignited and re-ignited movements, including Black Lives Matter, calling for the undoing of systemic racism. The Center joined in demanding an end to discrimination and systems of oppression that led to the deaths in 2020 of Ahmaud Arbery, Breonna Taylor, George Floyd and other Black men and women.

Looking to the future, the Center also made tremendous progress on behalf of persons age 55+ through our affordable senior housing development, planned to open in 2023 with 84 units within a half mile of the community center. That project will provide a community environment, offering activities, support services, transportation and other amenities in an environment that nurtures and supports LGBTQIA+ individuals.

We know our work is far from complete. Our communities continue to be impacted by racism, inequality, injustice and COVID-19. The Center was founded in 1983 in response to discrimination and a different pandemic – caused by HIV. We will persevere and continue serving the LGBTQ IA+ communities and persons affected by HIV. We are grateful for your support of the Center's mission and programs. I hope you enjoy seeing the impact on the people you reach every day through your investment in our work.



Cece Cox
Chief Executive
Officer

RESOURCE CENTER PROVIDES

- **Mental Health Counseling & Support Groups**
- **Cultural Competency Training**
- **STI Testing, Prevention & Treatment**
- **Community Programming**
- **Gender-affirming Care**
- **Primary Medical Care**
- **HIV/AIDS Services**
- **And more at myresourcecenter.org**

BOARD OF DIRECTORS

from October 1, 2019 to September 30, 2020

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MISSION STATEMENT

Resource Center is a trusted leader that empowers the lesbian, gay, bisexual, transgender and queer/questioning (LGBTQ) communities and all people affected by HIV through improving health and wellness, strengthening families and communities and providing transformative education and advocacy.

WHAT WE DO

Through our programs and services, we serve over 62,000 people in North Texas each year.

IMPROVE HEALTH & WELLNESS

STRENGTHEN FAMILIES & COMMUNITIES

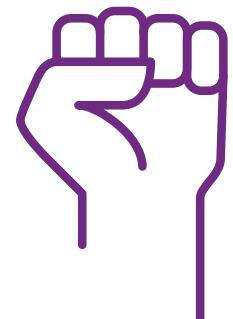
ADVOCATE & EDUCATE

Health and Wellness are at the forefront of Resource Center's mission. From low-cost mental health counseling, to affirming primary medical care, to HIV prevention and education, our services cater to the unique needs of the LGBTQIA+ and HIV communities of North Texas.

Through our focus on family and community, Resource Center provides vital programs of interest that embrace, enhance and nurture the needs of the LGBTQIA+ community.



From meeting with lawmakers about issues impacting the LGBTQIA+ and HIV/AIDS communities, to working with local business and schools to create more inclusive environments, we advocate to give a voice to marginalized communities.



IMPROVING HEALTH & WELLNESS

Prevention & Outreach



5,179 HIV tests conducted



44,832 condoms distributed



56 new HIV diagnoses



318 gender-affirming visits



745 PrEP patients

HIV & AIDS Services



23,007 food pantry shops



12,449 hot meals served



521 dental clients served



216 enrolled in insurance assistance

LGBTQ Health

provides accepting and affirming primary medical care for the LGBTQIA+ communities and allies in North Texas in a stigma-free environment. Services include general care, PrEP access, gender-affirming care and treatment for diabetes, hypertension, HIV, and STIs.



300 +

served through Resource Center's LGBTQ Health program

Mental Health

The Center's Mental Health services offer a range of compassionate, cost-effective and high-quality mental health care to all people.



1500 +

counseling sessions completed for individuals and families

50

gender assessment clearance letters written



STRENGTHENING FAMILIES & COMMUNITIES



Youth First

Serves LGBTQIA+ and allied youth, ages 12-18 through year-round, free programming.

Women With Pride

Serves LGBTQIA+ women age 18+ through programs, activities and outings designed to provide social engagement.

THRIVE

Serves LGBTQIA+ adults age 50+ through social engagement, community involvement and support.

Gender Brave

Serves transgender and gender-diverse young adults ages 18-35 through educational and social programming.

United Black Ellument

Serves Black same-gender-loving men ages 18-35 through social and educational programming.

FUSE

Serves young gay, bisexual, queer and questioning men ages 18-35 through social and educational programming.

Grupo Orgullo Hispano

Serves members of the LantinX LGBTQ community through educational and social activities.

Community Programs

242
Youth First Participants

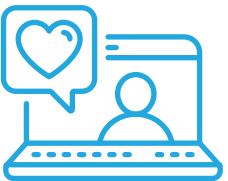
100
THRIVE Participants

50
Women with Pride Participants

424
GenderBrave Participants

1,765
United Black Ellument Participants

1,634
FUSE Participants



4,000+
Program Participants

Community Highlight

In late 2019, members of the Center's United Black Ellument celebrated the group's 10-year anniversary with a Black Magic Crystal Ball for participants.



TRANSFORMATIVE ADVOCACY & EDUCATION

Advocacy Impact

Cultural Competency Training

Gender Marker & Name Workshop

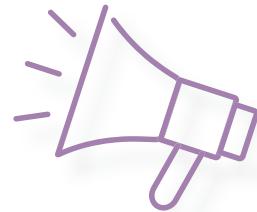
Resource Center conducts trainings at the 101-level and beyond to businesses, non-profits, government employees, educators, healthcare workers and more, in order to create a more inclusive and affirming environment for the community.

In partnership with UNT Dallas College of Law, Resource Center's Advocacy program hosted two in-person name change and gender marker workshops to help transgender and gender-diverse individuals obtain and fill out the paperwork required by the state of Texas.



SEX EDUCATION FOR LGBTQIA+ STUDENTS

When news broke that the Texas Board of Education was considering revising the health and sex ed standards for the first time since 1997, the Center saw a long-awaited opportunity. During consideration of amendments, the Advocacy team testified twice to make the case for more inclusive sex education for students across the state. The Board made slight progress by moving to the "abstinence plus" model, but failed to include basic, age-appropriate information on sexual orientation and gender identity.



53

Trainings held both in-person and virtually.

80

Gender Marker & Name Change Workshop attendees.

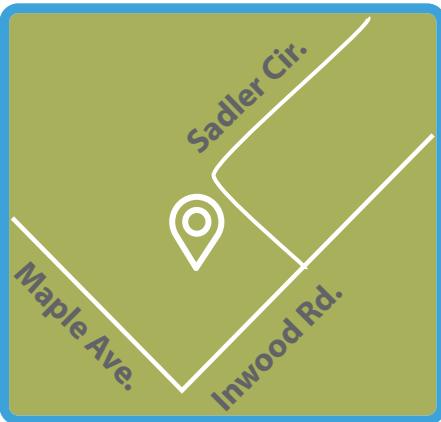




AFFORDABLE SENIOR
HOUSING

THE VISION

- Provide affordable and affirming housing for LGBTQIA+ seniors and allies in Dallas' historic Oak Lawn neighborhood.
- Create new opportunities for socialization, recreation, and emotional support for the aging LGBTQIA+ population in North Texas.
- Located just north of Inwood Road, the two-acre site has excellent access to services and transportation, including the Inwood Road DART Station.



THE NEED



Approximately 13,000 LGBTQIA+ seniors live in North Texas.

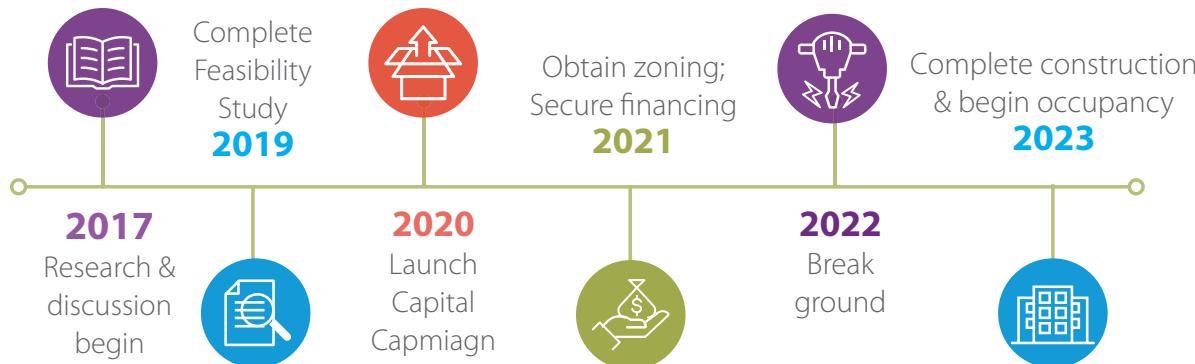


Transitional, affordable, & safe housing is an urgent need for many LGBTQIA+ seniors.



No protections from discrimination based on sexual orientation or gender identity in housing in Texas.

TIMELINE



SENIOR HOUSING CAPITAL CAMPAIGN DONORS

Donations made for period October 1, 2019 to September 30, 2020.

\$500,000+

Anonymous

\$4,999 - 1,000

Kathy Hewitt & Anne Fay
Dean S. Wilson in honor of
Greta Dean Fitzgerald

\$999 - 500

James Lynch
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Kathryn Kemp

\$29,999 - 25,000

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Lacey Brutschy
Michael Buss



For more information on the Center's Senior Housing Capital Campaign, or to make a donation please visit myresourcecenter.org/capitalcampaign.

MOVING FORWARD & GIVING BACK



From volunteering, to attending an event, to making a donation, there are countless opportunities to get involved and make an impact.



900 + volunteers in 2020



\$700,000 + in value



\$430,000+ raised in events



\$2.7 million+ in grants

OPERATIONS

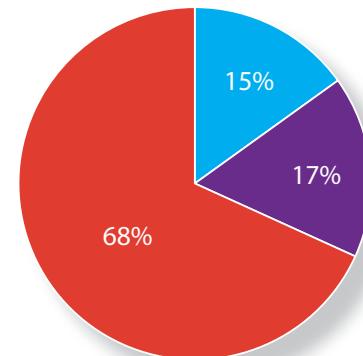
Statement of financials for period October 1, 2019 to September 30, 2020.

2020 Revenue

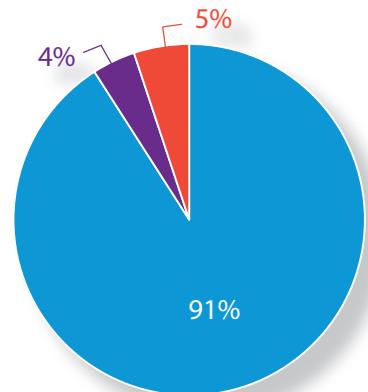
Donations	2,462,272
Government Grants	2,731,468
Fees, tickets & other income	11,147,259
Total	\$16,340,999

2020 Expenses

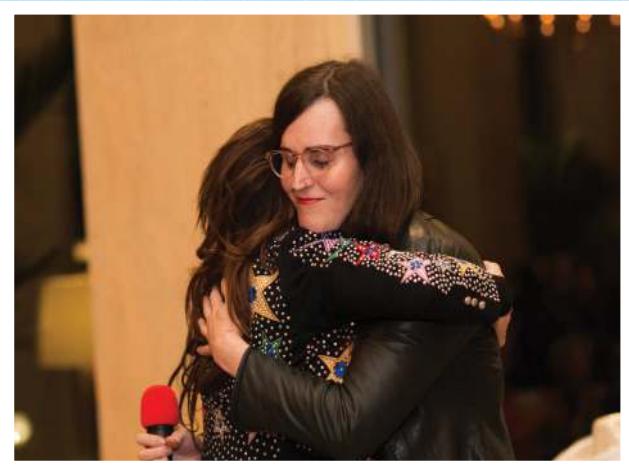
Programs	12,228,850
Administrative	534,832
Fundraising	684,811
Total	\$13,448,493



Revenue



Expenses



OUR GENEROUS SUPPORTERS

\$200,000+

United Way of Metropolitan Dallas

\$199,999 - 50,000

Black Tie Dinner, Inc.
The Jonesville Foundation
The Louis L. Borick Foundation

\$49,999 - 25,000

ASP Cares Pharmacy
James Michael Arrington
John Humphries Endowment Fund
North Texas Cares
Purple Foundation
Texas Women's Foundation

\$24,999 - 10,000

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\$9,999 - 5,000

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Ben E. Keith Company

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Michael Buss

New Fine Arts Alternatives
North Texas Food Bank

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Rick Thompson

Simona Beal
State Farm Mutual Auto Insurance Co.

Steve Mies
Terry D. Loftis

Texas Capital Bank
Texas Digestive Disease Consultants

Texas Instruments Foundation
The 10 Agency LLC Perfect 10 Promotions

T-Mobile
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\$4,999 - 2,500

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Elizabeth Cunliffe

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Michael Alger
Michael McAdams & Eric Paulson

All donations at Resource Center make a difference and are appreciated. The Center makes every effort to acknowledge contributions. Donations acknowledged in this annual report were made during the period of October 1, 2019 though September 30, 2020.

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Sandra Thornton
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Steve Gideon
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Suzanne Boda

Taylor Cleghorn
Thomas Burt

Todd R. Ramsey
Tom Phipps & Richard Aishman

Tony Smith
Tyler Curry-McGrath & Matt McGrath

Uptown RX Pharmacy and Nutrition

Velella Forsythe Lill & John Lill

Vicki Taliaferro

Victor Kralisz & Russell Windle

Vincent Fabello & Mark Tucker

William Calloway

William Justice & Mark Robertson

Wyatt Dunn

Zachary K. Person

\$249 - 100

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Aimee Sanborn
Ajay JadHAV
Al James
Alan Hernandez
Alexander Soich
Roger Bartelheim
Roger Cook
Rosalinda Reyes-Hart
Roslyn Dawson-Thompson
Royal Furgeson & Marcellene Malouf
Ryan Alexander
Samuel Etheridge
Sandra Ma
Sandra Thornton
Scott Lipsey
Steve Gideon
Steven Engwall Advised Fund
Steven Pomerantz
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LOCATIONS



COMMUNITY CENTER

Headquarters: Administrative Staff; Community Center; Meeting Space; Behavioral Health Services; THRIVE; Women With Pride; Youth First

5750 Cedar Springs Rd. | Dallas, TX 75235

Phone: 214-521-5124

Email: info@myresourcecenter.org



NELSON-TEBEDO

HIV/STI Testing, Treatment & Prevention; Gender-affirming Health; PrEP Access Program; SexyHealth Mobile Testing

4012 Cedar Springs Rd. | Dallas, TX 75219

Phone: 214-528-2336

Email: nelson-tebedo@myresourcecenter.org



HEALTH CAMPUS

Nutrition Services; Food Pantry; Hot Meals Program; Behavioral Health Services; Cyber Center, Insurance Assistance; LGBTQ Health

2701 Reagan St. | Dallas, TX 75219

Phone: 214-528-0144

Email: info@myresourcecenter.org



DENTAL HEALTH

Comprehensive oral health services for people living with HIV/AIDS

9535 Forest Ln., Ste. 230 | Dallas, TX 75243

Phone: 214-540-4463

Email: dental@myresourcecenter.org



EMPOWERMENT SPACE

FUSE, GenderBrave and United Black Ensemble (UBE)

2600 N. Stemmons Fwy. | Dallas, TX 75207

Phone: 214-760-9718

Email: ube@myresourcecenter.org
fuse@myresourcecenter.org
genderbrave@myresourcecenter.org

Resource Center operates one of the largest LGBTQIA+ community centers in the United States and provides programs and services for health, community, education and advocacy with a focus on the LGBTQ community and all people affected by HIV/AIDS. The Center is home to a variety of organizations and serves over 62,000 people every year.